

Total No. of Questions : 12]

SEAT No. :

P3730

[4961]-406

[Total No. of Pages : 2

S.Y.M.C.A. (Under Engineering Faculty)

IT GOVERNANCE

(2013 Course) (Elective - I)

Time : 3 Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *Neat diagrams must be drawn wherever necessary.*
- 2) *Figures to the right side indicate full marks.*
- 3) *Use of probability table, electronic pocket calculator is allowed.*
- 4) *Assume suitable data if necessary.*

Q1) a) Explain the prerequisites for Creating a Successful IT Governance Program. **[5]**

b) What do you mean by IT Governance Decision Rights & Demand Management. **[4]**

OR

Q2) What is ITG Assessment Maturity Model? Explain each maturity levels. **[9]**

Q3) Explain the need of IT/Business Governance Policy and Process. **[8]**

OR

Q4) Explain Three Critical Pillars of IT Governance – Organization/People, Process and Technology. **[8]**

Q5) a) Explain the best practices to be followed in IT Governance. **[4]**

b) Explain standards of IT Governance. **[4]**

OR

P.T.O.

Q6) Explain the benefits of using an Integrated IT Governance Framework. [8]

Q7) a) What is the Board's Role in Driving Business/IT Alignment. [6]

b) What do you mean by Frameworks and standards for IT Governance.[3]

OR

Q8) Explain Investment (Portfolio) Management maturity and IT Engagement (Relationship) Model. [9]

Q9) a) What do you mean by PM maturity model, explain. [4]

b) Explain Fast Track versus Complex PM Initiatives. [4]

OR

Q10)a) Explain The Roles of the Program Management Office (PMO). [4]

b) What do you mean by PM Governance and Escalation Framework. [4]

Q11)What do you mean by outsourcing Decision-Making Scorecard? Explain various Issues and Challenges of outsourcing. [8]

OR

Q12)a) Write the Differences Between Domestic and Off Shore Deals. [4]

b) Explain the Steps in Vendor Selection for Outsourcing. [4]

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